

# Wimbledon Community Forum Agenda

**Date:** Tuesday 5 December 2017

**Time:** 7.15 pm

**Venue:** Wimbledon Methodist Church, Griffiths Road,  
Wimbledon SW19 1SP

For further information please contact:

Email [getinvolved@merton.gov.uk](mailto:getinvolved@merton.gov.uk)

Call: 020 8545 3896

Visit: [www.merton.gov.uk/communityforums](http://www.merton.gov.uk/communityforums)



**1 Welcome and Introductions** **1 - 24**

**2 Open Forum**

**3 Date of next meeting**

Future meetings: all 7.15pm in Wimbledon Arts Space

## Wimbledon Community Forum 5 December 2017 Chair's Report

The meeting was held at Wimbledon Methodist Church, and chaired by Councillor James Holmes. Approximately 25 residents attended, as well as six other Merton Councillors. The Chair welcomed everyone to the meeting, introducing the councillors present at the meeting.

### **Wimbledon Policing update**

Sargeant Mark Rowan and PC Peter Beesley provided residents with an overview of policing and crime issues in the area, starting by addressing the imminent closure of Wimbledon Police Station.

Wimbledon, Wandsworth, Kingston and Richmond are to be merged into one single Borough Command Unit, with a very experienced command unit taking over. The merger is likely to take place in May 2018 and as part of this, Wimbledon Police Station will be sold in around 2019. The move from Wimbledon Station to Mitcham's police station will commence around January 2018 with Emergency Response Teams being located at Mitcham and Earlsfield. Options for satellite bases are being considered and discussed through consultation, for example, cafes, community centres, churches, drop-in clinics and local government buildings. The best way to report crimes moving forward will be by phone or online.

Sargeant Rowan sympathised with concerns about the closure of the police station; however, he pointed out that a positive outcome of the changes is that the number of dedicated ward officers is to be increased to two per ward, plus a police community support officer. Response time targets will also stay the same (15 minutes for a 999 call; 60 minutes for a 101; and under 24-hours for a lower grade call).

The Met Police is also looking at how to better use technology for policing. Officers are to trial using tablets from January 2018, enabling them to log and report crimes immediately. 80% of workload will be completed on these tablets. Sargeant Rowan undertook to feedback concerns about information security if the tablets are being used whilst officers are out in public.

As part of the changes in policing, six new principles have been brought in. These aim to decrease the amount of time officers spend investigating crime, instead increasing their time and presence on the streets, thereby preventing crimes from happening in the first place. The principles include no longer investigating crimes that are below a value of £50 and looking through no more than 20 minutes' worth of CCTV footage. Caveats will be put in place however, for example, if a pattern emerges or repeat offences are occurring, ward officers would look into it.

With regards to moped-enabled crime, Sargeant Rowan advised that residents could take certain actions to help avoid such crimes, for example keeping items locked and out of sight, joining their local Neighbourhood Watch, and installing outdoor security lights and CCTV. Operations are being run by the police to look at parking bays, as cars in these bays high targets of moped-enabled crime.

A Policing Plan is being run to decrease crime in Wimbledon Town Centre during the Christmas period.

Theft of bicycles is still an issue. Owners were advised to always lock up their bicycles, mark them and make a note of their frame numbers.

Responding to questions from residents, Sargeant Rowan said:

- A Judicial Review of the changes to policing would not affect the May Borough Command Unit merger date.
- A lot of police work revolves around working with social services to deal with people with mental health issues.
- After the closure of specific stations, there will be a greater number of officers posted at the police stations that remain open.
- There are two phases to the closure of Wimbledon Police Station. The front office will close first, moving to Mitcham; the back office facilities in Wimbledon will vacate from 2019.
- Whilst reporting a crime in person can provide a more thorough response because of the face-to-face interaction with an officer, online reporting should also provide a thorough response. Online reports of crime should trigger a call back; however, sometimes insufficient information is provided; therefore a crime might be screened out.

## **Soapbox**

### **Regeneration of the High Path Estate**

Residents discussed the proposed regeneration of the High Path Estate. Many felt that they have not been consulted properly on it, listened to or been given sufficient information about its impact. They felt that action is needed to ensure a more thorough and longer consultation. A motion was therefore proposed and agreed upon, which Councillor James Holmes will write and submit to Merton Council and to Clarion Housing. The motion will state:

1. Residents demand a longer and wider public consultation, over a period of weeks. The consultation should not just be online, but should have a physical presence too, in the form of exhibitions and a public meeting;
2. Until this extended consultation has taken place, any planning application for the High Path Estate must be delayed;
3. The site is inappropriate for a secondary school to be situated on.

Councillor Holmes said that if residents wanted to take additional action over the plans, they could write to their local councillors.

### **No Wheelie Bins campaign**

Nell Allen provided an update campaign. A petition with more than 1100 signatures was submitted to the council and rejected, but further signatures are still being collected and Nell is appealing as she feels the petition was not given due, nor impartial, consideration.

Nell had a meeting with Veolia where they were in favour of her suggestions that:

1. All Merton's future bins and recycling boxes should be one colour (brown)
2. All bins should be without a Merton Council logo

3. Stickers should be provided that residents can place on each bin to establish content.

These suggestions will now be put to the council in a motion, by Councillor Holmes.

### **Merton CCG commissioning intentions**

Abbas Mirza, Engagement Manager at the Merton Clinical Commissioning Group (CCG) gave a presentation on the CCG's plans for health services delivery. The presentation can be found at

[https://www.merton.gov.uk/assets/Documents/Commissioning\\_CEngagement%20V3.pdf](https://www.merton.gov.uk/assets/Documents/Commissioning_CEngagement%20V3.pdf).

Any feedback or questions about the plans can be sent to Debbie Baronti at [debbie.baronti@swlondon.nhs.uk](mailto:debbie.baronti@swlondon.nhs.uk).

### **South Wimbledon Enhancement Plan update**

Local resident, Andrew Boyce, gave a presentation on work that is being carried out to deliver an Enhancement Plan for South Wimbledon. The presentation can be found at:

<https://www.merton.gov.uk/assets/Documents/SWEP%20Presentation.pdf>.

Asked how further work might be funded, beyond crowd-funding, Andrew said that there are options being considered such as applying for a CIL fund, which the council administers, and corporate funding.

### **Close of meeting**

Councillor Holmes thanked residents for attending and closed the meeting.

### **Date of future meetings:**

Thursday 1 March 2018 at Wimbledon Arts Space

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# Commissioning Intentions

2018/2019

Merton and Wandsworth  
Local Transformation Board

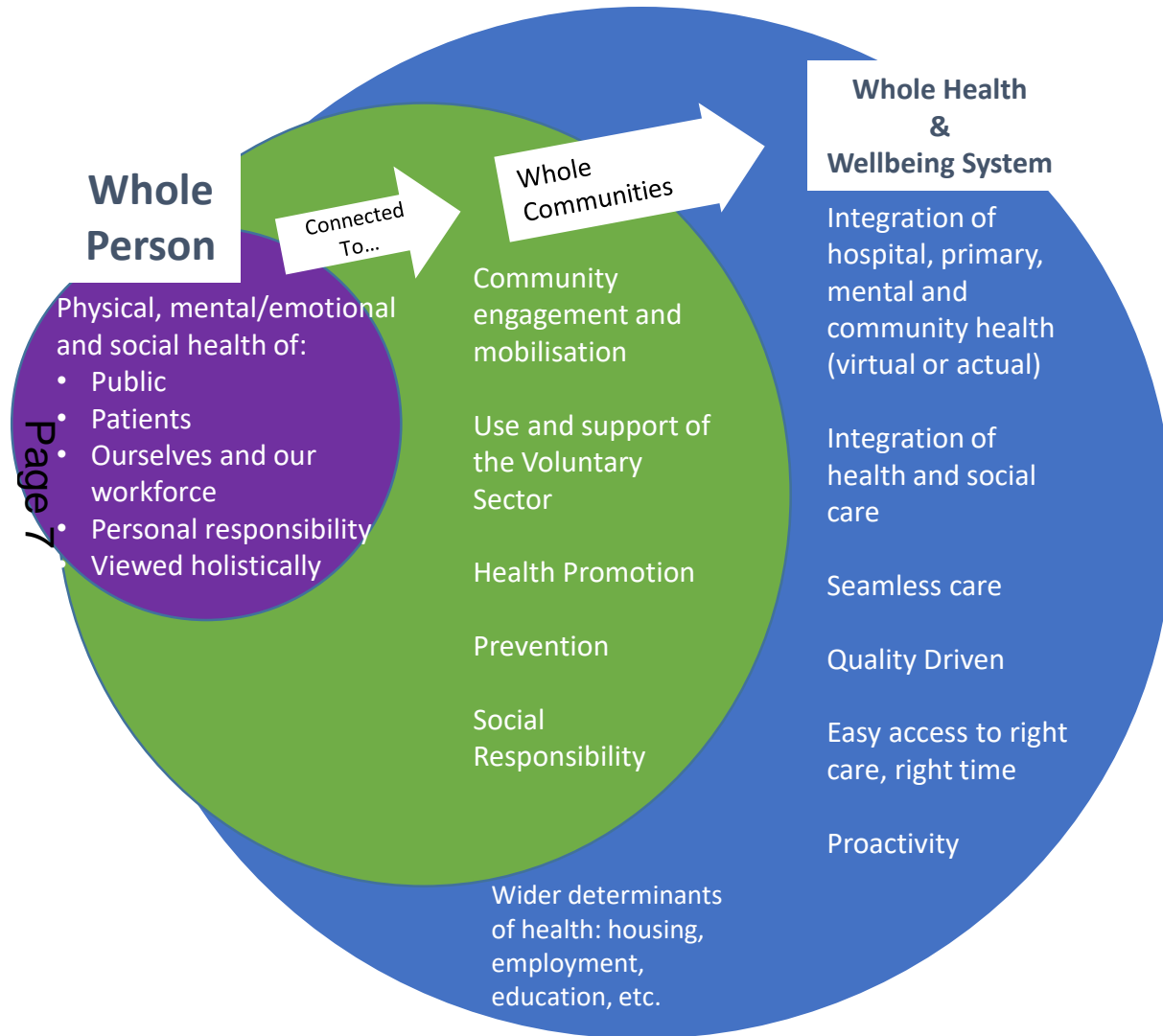
# What will this mean ... for Patients/Communities/Population ... you ?

## Delivering Patient Centred Care.

- We will engage and listen to patient representatives through our Commissioning process.
- All Merton patients should have consistent access to high quality care regardless of where in the borough they live.
- Services should be safe, evidence-based and focused on improving outcomes for patients.
- Services should target health inequalities.
- Proactive and preventative care will support people earlier in the pathway.
- Integrated, holistic and personalised care; (e.g. risk stratification, case management and MDT will deliver improved patient outcomes and significantly reduce avoidable/unnecessary secondary care attendance).
- The promotion of patient self-care and activation will improve patient health and well-being and encourage better self-management of conditions.
- Where services can be effectively provided out of hospital and closer to patients' homes, they should be.



# Merton 'Whole Person' Vision



## For example; Neurology

### Patient 'Activation'

- Group education for acute headache/migraine sufferers.

### Primary Care Alignment

- Headache referral pathway to avoid unnecessary visits.

### Community Integration

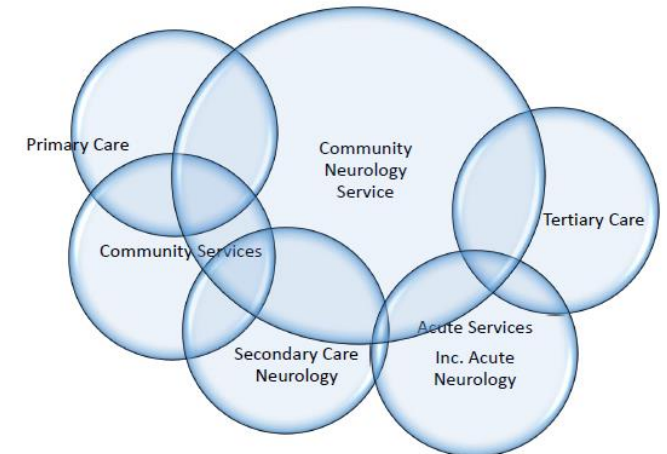
- Integrated Consultant-led, specialist nurse delivered service; with proactive case finding (through risk stratification) and MDTs.
- Aligns with Merton's HARI and MERIT, and Wandsworth's ECP500 service models.
- Mental Health teams also integrated with this model.

### Acute Integration

- Clinical thresholds agreed, so patients with multiple long term conditions over 65 years are managed by Consultant Geriatrician, and not many individual acute departments, (e.g. neurology, cardiology etc).

### Emergency Integration

- Direct 'emergency' GP referral to Consultant, avoiding A&E.



# Commissioning Intentions Merton & Wandsworth Local Transformation Board

## Background to development of Commissioning Intentions

- Five Year Forward View
- Right Care Opportunities
- Financial position and NHSE directions
- Priorities for Merton & Wandsworth
- SWL STP & Commissioning Intentions

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## Local Transformation Boards – set up to oversee the delivery of initiatives across the Local Delivery Unit

- Partnership developing an agreed set of priorities
- Aligned to the South West London commissioning intentions
- Deliver improved outcomes for local residents.

The first time LTBs will be overseeing the development and delivery of sub regional commissioning intentions, which are aligned to year two of the SWL 17/19 commissioning intentions . This means we are working closely with patients and stakeholders to develop our priorities for 17/19

# LTB Commissioning Intentions & System Impact

## Whole Merton Vision

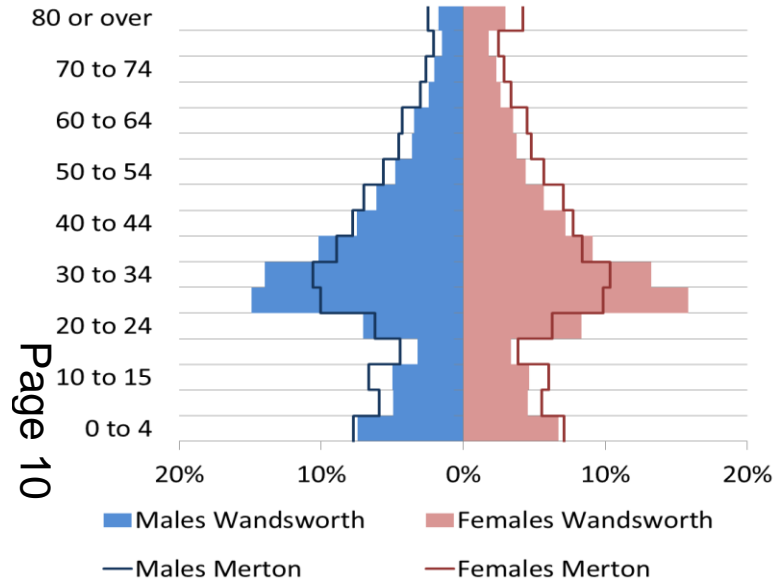
### Commissioning Programme:

- Urgent Care
- Primary Care
- Planned Care
- Integrated Care
- Children
- Mental Health

### Outcomes to deliver

- Appropriate use of ambulance call outs
- Using alternatives to A&E to reduce inappropriate A&E attendances and emergency admissions
- Ensuring good use of hospital beds – ensuring patients are only in hospital for as long as necessary and are supported on discharge
- Providing community based diagnostics
- Providing community based outpatient clinics
- Ensuring delays in discharge from hospital are reduced

# The demographic context



East Merton has the highest levels of health inequality within Merton

## Morbidity in adults (%)

50%



20%



Rethink Mental Illness.

10%



5%

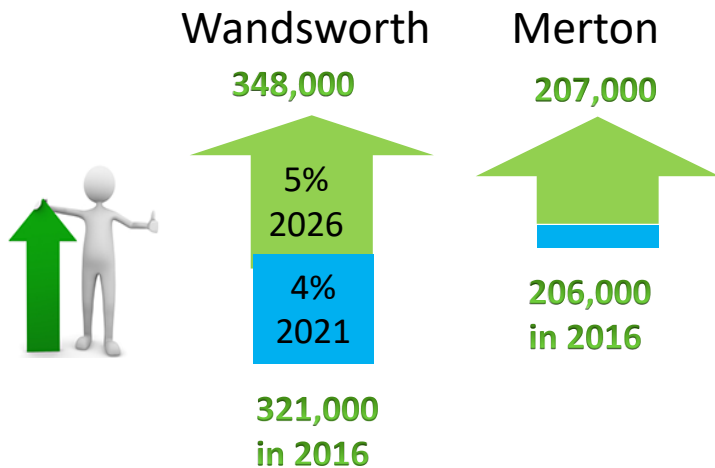


Educational Health and Care Plans for children have risen across both areas



An additional 1000 people in each borough will have restricted mobility by 2025, an increase of 23%

In the population aged over 65 there will be an increase in diagnosed dementia by 600 in Wandsworth and 500 in Merton by 2025. The combined total will be 5,000 across both areas



By 2026 the Merton population is not expected to grow significantly. With Nine Elms the Wandsworth population will grow by 27,000

## STP Deliverables – *Proactive, accessible & appropriate*

- Care closer to home
- Improve care for residents of care homes
- Improve identification and support for people at end of life, increasing Quality of Life and patient preferences
- One stop shop models of care where clinical and diagnostic treatment plans are delivered in one visit
- Embed triage and navigation, to improve access to appropriate urgent and emergency care support
- Increase access to primary and community based urgent and emergency care
- Improving access to primary care and increase access to community based crisis care and home based integrated care packages
- Supporting enhanced primary/community services to be delivered on a locality basis to align with the primary care model of care
- Making best use of acute resources to deliver timely and effective urgent and emergency care
- Right Time Right Care Right Setting

# Opportunities and challenges

- **We want to make the patient journey better but we also need to make efficiency savings**
  - Clearer pathways
  - Reducing inappropriate use of acute services
  - Improving access to community services and care closer to home
  - Improving discharges from hospital
  - Making the system work better together e.g. looking at integrated approach across programme
- **New approaches**
  - First time provider Cost Improvement Plans are considered and built into Commissioning Intentions - recognition we are one health economy across the STP.
  - Agreement transformation can bring longer term benefit to patient care and affordability but needs careful management
  - Need to explore ways to develop fair and transparent ways of working across the local health and care economy.

# Questions

- **Have we got the approach right?**
- **Are we missing something?**

Please send feedback to [Debbie.Baronti@swlondon.nhs.uk](mailto:Debbie.Baronti@swlondon.nhs.uk)

**Thank you**





# The South Wimbledon Enhancement Plan



# Key issues

- Improving the street scene
- Tackling litter and flytipping
- Developing South Wimbledon's economy
- Respecting South Wimbledon's heritage
- Promoting culture
- Enhancing green spaces
- Making South Wimbledon accessible



iW FURNITURE iW FURNITURE iW FURNITURE

... & Sofas  
FURNITURE  
GREAT FURNITURE!  
INCREDIBLE PRICES!  
FAST DELIVERY!

Raynes Park 2 1/2  
Kingston 5 1/2  
Wimbledon 7 1/2

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# The South Wimbledon Enhancement Plan

## Christmas Lights in South Wimbledon

Share

Tweet

50 shares

Story

Updates 2

This campaign is trending!

£445 of £200 goal

Raised by 29 people in 1 month

Donate Now

Share on Facebook

Created November 3, 2017



Andrew Boyce

Community

South Wimbledon, ENG

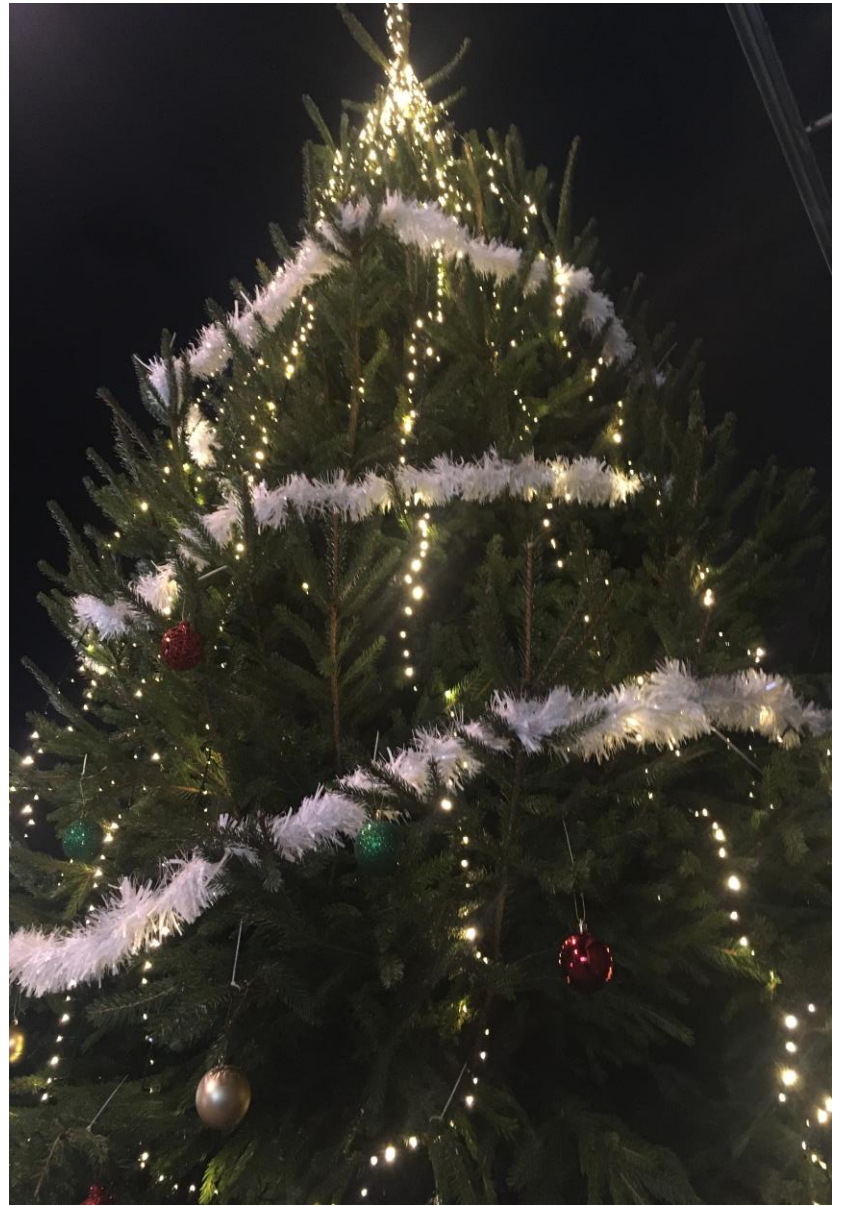
Recent Donations



£10 Anonymous 4 days ago



£10



# Next steps

- Finalising the plan for wider consultation
- Delivering on the street clutter audit
- Establishing a steering committee
- Securing statutory ownership & support
- Identifying funding opportunities
- Delivering on the plan!



# Get involved!

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Email: [adboyce@aim.com](mailto:adboyce@aim.com)

Twitter: [@mehbo](https://twitter.com/mehbo)

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